



Stapeley Manor Farm, Long Lane, Odiham, Hook, RG29 1JE
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Customer Waiver – Vehicle Access on Block Paving

Important Notice to Customers

By requesting or allowing one of our Heavy Goods Vehicles (HGVs) to access or drive onto any area with block paving, you acknowledge and agree to the following terms:

1. **Assumption of Risk**
You understand that HGVs are large, heavy vehicles that may cause damage to surfaces not designed to support such weight, including (but not limited to) block paving, driveways, and manhole covers.
2. **Customer Responsibility**
If you instruct or permit our driver to proceed onto a block-paved or otherwise sensitive surface, you accept **full responsibility** for any damage that may result from the vehicle's access, including but not limited to:
 - o Cracking or displacement of paving blocks
 - o Subsidence or rutting
 - o Damage to underground utilities or drainage systems
3. **Waiver of Liability**
You agree that **DIY Aggregates Limited** and **Topsoil UK Odiham Limited**, including their drivers, will not be held responsible for any such damage. You also agree to cover any repair costs or other consequences that may arise as a result of the vehicle accessing the area.
4. **Driver Discretion**
Our drivers reserve the right to refuse access if they believe it is unsafe or inappropriate, regardless of customer instruction.

Customer Declaration

I, the undersigned, confirm that I have read and understood the above waiver. I acknowledge that I am requesting/allowing access onto a block-paved (or similarly surfaced) area and accept full responsibility for any resulting damage.

Customer Name: _____
Signature: _____
Date: _____
Delivery Address: _____

DIY Aggregates Limited Company Reg No: 05958256
TopsoilUK (Odiham) Limited Company Reg No: 6697140

www.diyaggregates.co.uk www.topsoiluk.com